



FAQS

Q. WHAT AGE RANGE DO YOU CATER FOR?

A. WE HAVE FOUR DIFFERENT BIZI BOXES TO CHOOSE FROM::

JELLY FISH - UNDER 2 YEARS OLD

CRAB - 3-4 YEARS OLD

TURTLE - 5-7 YEARS OLD

COMBO - IF YOU HAVE MORE THAN 1 CHILD WITH A MIX OF AGES

Q. DO YOU HAVE TO SUBSCRIBE?

A. WE HAVE TWO OPTIONS:

OPTION 1 - SUBSCRIPTION YOU WILL RECEIVE FOUR DIFFERENT THEMED BOXES A YEAR, EVERY THREE MONTHS.

OPTION 2 - A ONE-TIME BOX IS AVAILABLE FOR DIFFERENT CELEBRATIONS LIKE BIRTHDAYS, JUST BECAUSE, WELL DONES, BABY SHOWERS.

Q. WHAT DO THE BOXES INCLUDE?

A. THE BIZI BOXES ARE PURPOSEFULLY DESIGNED BY AN EDUCATIONAL EXPERT WITH YOUR CHILDS' DEVELOPMENTAL STAGE IN MIND. EACH BOX IS UNIQUE IN ITSELF AND WILL NEVER HAVE THE SAME ITEMS IN IT. WE AIM TO ADD A:

SENSORY PLAY KIT

MESSY PLAY KIT

WATER PLAY KIT

IN ONE OF THE KITS HANDMADE BATH BUBBLE DOUGH WILL BE INCLUDED. ALSO SOME HANDMADE BATH FIZZLERS. (HELEN MAKES THESE HERSELF).

PLUS AN EXTRA BONUS BATH TIME TOY WHICH ARE OPEN - ENDED TOYS. SUBSCRIBERS HAVE A BATH TIME BUDDY CHARACTER INCLUDED WHICH IS HANDMADE BY KAREN AT WHILE DARCEY SLEEPS.

YOU WILL RECEIVE ACTIVITY CARDS WHICH GIVE YOU INSPIRATIONAL IDEAS ON HOW TO USE EACH OF THE ITEMS IN THE KITS.

Q, WHEN ARE THE SUBSCRIPTION MONTHS?

A, THE SUBSCRIPTION MONTHS ARE JANUARY (RECEIVE BOX IN MARCH), APRIL (RECEIVE BOX IN JUNE), JULY (RECEIVE BOX IN SEPTEMBER) AND OCTOBER (RECEIVED BOX IN DECEMBER).

IF YOU WANT TO SIGN UP FOR THE SUBSCRIPTION AND IT IS NOT DURING THESE MONTHS, A ONE-TIME BOX IS REQUIRED TO BE PURCHASED FIRST.



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Q. WHAT IF I HAVE TO STOP MY SUBSCRIPTION?

A. YOU CAN STOP YOUR SUBSCRIPTION AT ANY TIME. HOWEVER, THE PAYMENTS FOR THE BOX YOU HAVE ALREADY RECEIVED WILL NEED TO BE PAID FOR IN FULL (THREE MONTHLY PAYMENTS FOR EACH SEASONAL BOX). PLEASE GIVE US TWO MONTHS' NOTICE THAT YOU WANT TO CANCEL YOUR SUBSCRIPTION. IF YOU DECIDE MID WAY THROUGH THE QUARTERLY PERIOD A REFUND WILL NOT BE ISSUED.

Q. ARE YOUR CONTENTS VEGAN?

A, WE CAN NOT GUARANTEE EVERY BOX IS 100% VEGAN BUT WE DO TRY OUR BEST TO BE NON-TOXIC, ECO-FRIENDLY AND CRUELTY FREE.

Q. WHO DESIGNS THE BOXES?

HELEN, THE CO-FOUNDER OF MINI WATER ADVENTURERS, DESIGNS YOUR BOXES WITH CARE AND LOVE. SHE HAS BEEN A SWIMMING TEACHER FOR 27 YEARS AND DURING LOCKDOWN IN 2020 WHEN SWIMMING LESSONS STOPPED SHE DECIDED TO PUT A BOX TOGETHER OF TOYS AND ACTIVITIES FOR FAMILIES TO ENJOY WHILST BEING AT HOME FOR BATH TIME. THE BOXES WERE SUCH A SUCCESS THAT SHE ADDED EXTRA VALUE TO THE BOXES BY ADDING EXTRA SENSORY ITEMS THAT CAN BE ENJOYED ANY TIME OF THE DAY - BATH TIME AND ON "DRY LAND". HELEN ALSO IS A QUALIFIED TEACHER AND A MOTHER.

Q. IF I HAVE ANY QUESTIONS WHERE DO I GO PLEASE?

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